



June 11, 2013

To Whom It May Concern:

My name is Andrei Kun, I am the Executive Director of Resort Operations for Niagara Casinos.

Our two casinos combined are about 2.2 million square feet. Part of our complex includes a 374 room luxury hotel, extensive conference and banquet space and 17 food and beverage outlets.

I am very pleased to provide feedback regarding the Lotus Pro Sanitizing System. For the past six months since we have implemented the aqueous ozone cleaning systems we have not used any chemicals in our resorts.

We use the aqueous ozone to clean washrooms, floors, shampoo carpets, clean and disinfect hotel rooms etc. We use this system for all our cleaning needs. Since the installation of this system we have almost completely eliminated chemicals from our cleaning programs.

Over and above the obvious environmental benefits, our associates embraced this new technology immediately since it significantly reduced their exposure to cleaning chemicals.

I have to say that implementing Lotus Pro was the best environmental initiative I have seen so far in my career.

A handwritten signature in black ink, appearing to read "Andrei Kun". The signature is stylized and somewhat cursive.

Andrei Kun  
Executive Director Resort Operations  
Niagara Casinos